

Terms of Service

Park Policies

Check In / Check Out

Check in is at 2 PM CST and entitles you to your site until 11 AM the day after check in. If you will be arriving in the area early, please make arrangements until your site opens up at noon. We do not have a waiting area for those checking in early. Check out time is 12 PM. You do not need to contact the office for check out, unless you need to pay for an after-hours check-in.

Late check-ins are allowed at any time, please just contact the park for instructions.

Site Changes

You have been assigned a specific site, if you wish to move, please check with the office. Due to reservations and maintenance, moving may not be possible. Please inquire before moving sites.

Open Fires

Open fires are not allowed in our park. Fires must be in firepits or designated fire rings.

Parking

Please do not park your vehicle, trailer, or boat in an adjacent site. Use of more than one site will result in additional charges.

Storage

Storage is not allowed under or around your RV or picnic table.

Site and Park Navigation

Please be respectful of your neighbor and do not walk between sites when navigating the park. Please use main roads, sidewalks, and designated public paths to walk around the campground.

Rugs

Rugs bigger than 3' x 2' are not allowed as it kills the grass and we want your site to look good for both you and the next guest.

Pet Policies

Leash

ONLY 2 pets are allowed per site. We ask that you always keep your pets on a leash. This helps you, your pet, and other guests and other guests' pets stay safe.

Buildings

Pets are not allowed in the buildings. Please do not tie your pet to our trees, doors, or posts.

Cleaning Up After Your Pet

Be a good neighbor and please use the dog walk area and clean up after your pet always. Do not let your pet deposit waste on your site or any of our other guests' sites please. Failure to clean up after your pet will result in you being asked to leave without a refund.

Leaving Pets Unattended

Pets may not be left unattended in our park. Please do not tie your pet to a tree and leave. Leaving your pets unattended is dangerous for your pet as many factors including weather, power outages, etc. can affect your pet's well-being while you are away.

Pet Vaccinations

Due to Insurance Requirements, all pets must be vaccinated in our park. Please make sure your pet's shots are up to date.

Barking

Excessive barking is not tolerated and disturbs your neighbors. Please note that excessive barking may result in you being asked to leave without refund.

Vehicle Policies

Speed Limit

The park speed limit is 9 mph. This policy is to keep you, your children, and your pets safe. Exceeding this speed limit will result in a warning. Multiple warnings will require us to ask you to leave. Safety is our number one priority for our guests.

Parking

Each paid guest registration covers 1 RV per site and 1 vehicle per site unless noted.

Trailers, Boats, and additional vehicles will cost additional fees for camping. Nightly registration covers 1 RV and 1 vehicle only.

Do not park in the middle of the road. Do not park in sites that you did not register for and do not block our garages.

ATVs, UTVs, Dirt Bikes, Motorcycles, and Golf Carts

OHVs are welcome onsite but may not be used within the park. ONLY to get to and from your site. We prefer you to have insurance on your golf cart. However, all damage caused by your golf cart is your responsibility. Children under the age of 18 must have a guardian with them to drive a golf cart.

General Park Policies

Your Site

Only one RV is allowed per rental site. Tents **ARE NOT** allowed.

Severe Weather

In case of severe weather, seek shelter in the bathrooms or our shelter located in the middle of our park. Signs for shelter areas are posted. We love pets, so please bring them with you and please do not leave them in your RV during severe weather warnings.

Visitors

Only registered guests are permitted to enter the park. All visitors must stop in the office to register. Visitors may not bring pets. Fountain Lake RV Park reserves the right to limit the number of people visiting a site. Day visitors must depart by 10:00 pm CST. Overnight visitors must depart by Noon CST. Please check with the office before inviting any visitors. Registered guests are responsible for ensuring their visitors are properly registered and that all campground rules are followed.

All guests visiting someone in the park must register at the office.

Sewer & water

You are responsible for the connection from your RV to the sewer inlet. The sewer inlet must be sealed with a rubber gasket or other device. Anti-siphon device is required on all water lines to your RV. If there is not one on your site, ask the office to get one.

Electrical Use

You are responsible for understanding how many amps you are using in our RV. Amp usage over the 50 AMPs provided can trip your breaker. Please be mindful of your amp usage, so that you don't trip your breaker during your stay.

Please notify the office so that we can notify maintenance if you have any electrical issues during your stay. Guests are not permitted to diagnose our electrical pedestals per insurance and safety requirements. Maintenance is happy to help. Even if you are an electrician, laws prohibit you from working on our pedestals unless hired to do so.

Laundry

The laundry room is open 24/7 which is located off the patio on the north side of the club house. You are on your honor to pay. Please do not leave your laundry unattended. We are not responsible for accidents or theft.

Restrooms

For the comfort of all our guests, restrooms are open 24/7 with exception of a temporary closing for cleaning once per day. We ask for your help in keeping the restrooms clean, please. Guests under the age of 18 need adult supervision in the bathrooms.

Mowing

The park mows the rental areas on Wednesdays, except for inclement weather. Keep your site clean and clear of any obstacles. The park will not be responsible for any damage due to failure to keep your site clean and clear of obstacles to the mowers.

Quiet Time Policies

Quiet time is 10 PM to 8 AM. Anyone playing loud music will be warned only once and then asked to leave without a refund.

Trash Disposal

Trash dumpsters are located inside the front gate. Please tie trash bags completely closed and put your trash completely in the trash dumpster. Please do not place your trash on the ground. Woodland creates like possums and racoons are attracted to left out or disposed of food and while we think they are cute and wonderful animals, we

don't want you to find a surprise night visiting racoon at your site because of incorrectly disposed of trash! Do not dispose of wires, oil, furniture, mattresses, or any toxic waste or chemicals in our trash dumpsters. Failure to adhere to this rule may result in charges for disposal fees.

Children

Children under 18 must be always supervised by an adult. Riding bicycles without a parent and on our main entrance road is prohibited for the safety of your children and our incoming RV guests. Anyone under the age of 18 must be back at their site by dusk. Children may not use the restrooms without being accompanied by a parent or guardian.

Drones

Drones are not permitted in our park. Please do not fly drones over people or RVs.

Clotheslines

Clotheslines are not permitted in our park.

Fireworks and Firearms

Fireworks and firearms are strictly prohibited in our park. The prohibiting fireworks includes sparklers, smoke bombs, aerals, and firecrackers. The prohibiting of firearms includes all guns including air soft, BB, and pellet guns. If these items are seen outside of your RV, you will be asked to leave immediately without a refund.

Propane

No propane tanks over 40 lbs. are allowed except for Class A and Class C RVs. All tanks must be secured for safety. LP gas is available on site, inquire at the office.

RVs

All RVs must be brand names that are licensed with a current registration.

Library

Located behind kitchen in clubhouse. You are welcome to borrow books. Please return to library prior to leaving.

Repairs

Repairs to RVs and vehicles are not permitted in our park. We are happy to recommend a local Mobile RV Repair service that comes to your site to assist you with any repairs.

Safety and Emergencies

Emergency Contact Information forms are required from all monthly guests. This information remains private and used only when a situation arises when we need to contact someone in the event of an emergency or is sought by law enforcement agencies. We never give personal information to others.

If you observe any activity you believe to be of concern, call (888) 799-1232 option 3 24 hours a day. (No soliciting is allowed.)

If you need to call 911 for any reason, and time allows, please call the office so the maintenance staff can be prepared to escort the emergency personnel to your site.